

Remote Diagnostics – New ways of Improving Service Response and Ensuring System Availability

Authors: R. Tinderholt, Kongsberg Simrad (Norway) and Robby Coggin, Oceaneering International Inc. (Houston)

Abstract

Communication systems now available to offshore owners can be applied to further improve the Field Service support for DP systems and other maritime products. This paper presents some of the tools that are available and the experience of Kongsberg Simrad. It also gives a brief survey of the trends in offshore communication services.

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